

# Oral Oncology Coordination of Care

## Coordinated oral oncology programs need a whole health care team that consists of providers, medical and quality assurance staff, and caregivers

Team members may have different roles, but each role is integral in providing coordinated care for a patient on oral therapy. To work well together, the team must have:



Seamless coordination regarding patient information

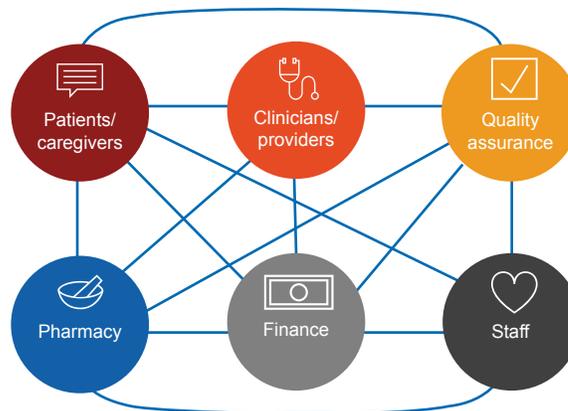


Thoughtful care planning and delivery



A high level of supportive care services

**In coordinated oral oncology programs, a whole health care team is needed**



## Some examples of health care team collaboration include:

- Clinician/provider develops the oral oncology treatment plan, monitors the patient's progress, and works with the pharmacy to ensure the patient receives the appropriate medication
- Patient support staff and pharmacy work together to research insurance benefits, co-pay, and patient assistance programs and handle reimbursement, prior authorization (PA), and step edits
- Patients/caregivers consent to treatment and education, identify and manage symptoms, determine impacts on patient's quality of life, and communicate progress to providers

A coordinated approach to oncology care supports patients throughout their cancer journey and can improve adherence to treatment.

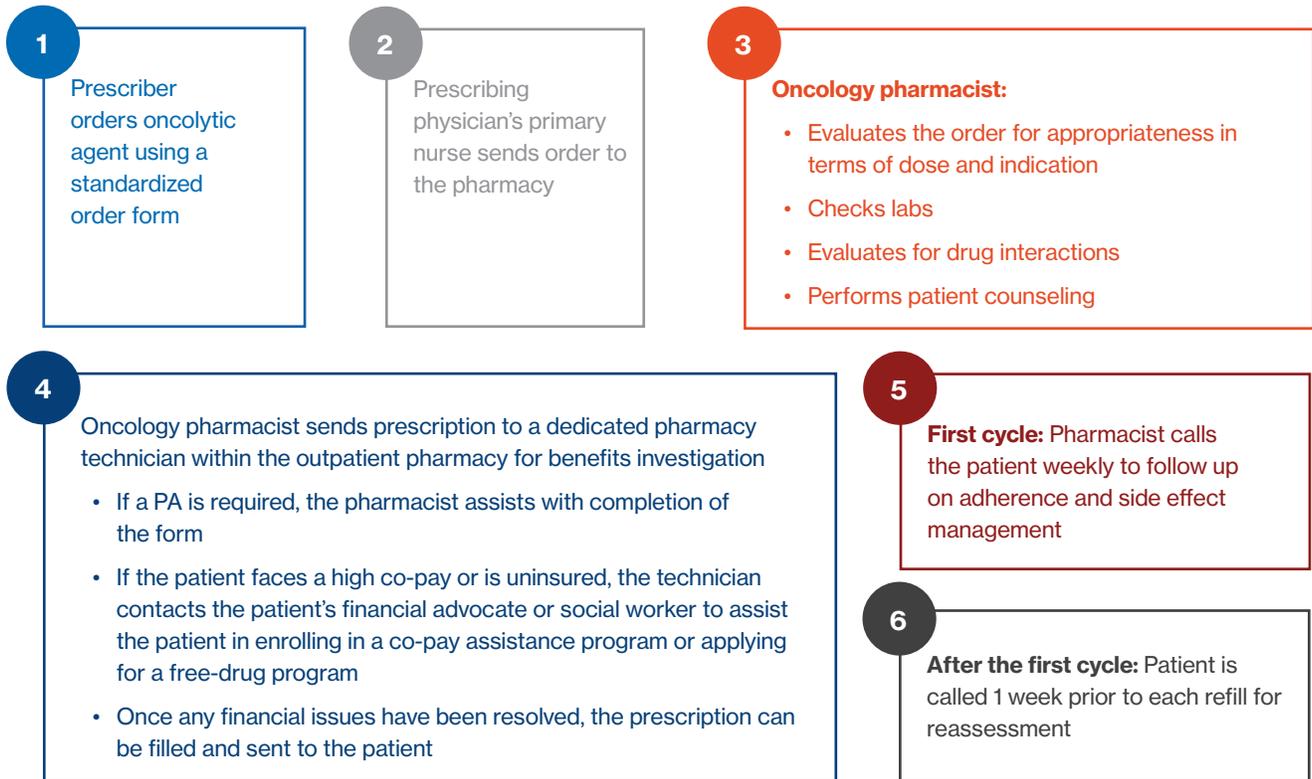
## Patient adherence to treatment affects not only health outcomes, but the health of the care system

Oral oncolytics provide new treatment options for patients but also require increased patient responsibility! Patient adherence may be associated with:

- Improved clinical response to treatment<sup>2</sup>
- Reduced mortality<sup>3</sup>
- Improved physical and mental health status<sup>4</sup>

Nonadherence can negatively affect the health care system by increasing utilization, which can cost the United States between \$100 billion and \$300 billion each year.<sup>5</sup> Health care systems can address nonadherence through education, communication, and cross-disciplinary coordination.<sup>6</sup>

## Coordinating care with oral oncolytics may improve patient adherence by using a stepwise process; for example<sup>7</sup>:



### Key Takeaways

- To support the flow of patient care within an oral oncology program, staff roles are key—especially roles involving patient education and adherence initiatives

### References

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